22nd November 2022 9-11:30am Zabeel House The Greens



ANNUAL GENERAL MEETING





ABG (abg-me.com)







CURRENT BOARD MEMBERS



ELDA CHOUCAIR



Omnicom Media Group CEO MENA



PRIYA SARMA



Head of Sustainability Unilever Middle East & Turkey and Corporate **Business Partner** B&W and Home Care Categories



OMAR KATERJI

ABG **MEMBERSHIP DEVELOPMENT OFFICER**

Ferrero Gulf Regional Media Manager



JULIEN CORDAHI



Choueiri Group Deputy General Counsel



MARIE DE DUCLA



Google MENA Sector Lead Travel & Tourism, Automotive, Technology and CPG

AGM AGENDA

NO	AGENDA ITEM	WHO	TIME
1	Coffee & Refreshments		9:00-9:30 am
2	Welcome Speech & 2021-2022 Updates By ABG Vice Chair	Elda Choucair, ABG Vice Chair & CEO OMG MENA	9:30-9:45am
3	UAE Cross Media Measurement Update	Houda Koussa, Owner Archers & Amine Sadik, ABG Project lead & Media & Digital Director, Procter & Gamble Arabic Peninsula & Levant	9:45-10:00am
4	'The Future of Data Privacy ' Ipsos Study Launch	Tarek ElNagdy, CMI Director PC MET and Arabia CMI Market Lead, Unilever Amine Al-Adem, Head of Insights, Mindshare MENA Thomas Mathews, Engagement Manager, Ipsos Strategy3	10:00-10:15am
5	Unstereotype Alliance UAE National Chapter Update: Follow up study by Zayed University on Stereotyping in GCC Advertising	Ali Khalil, Assistant Professor, College of Humanities and Social Sciences, Zayed University & Ganga Dhanesh, Associate Dean, Associate Professor of Strategic Communication, Zayed University	10:15-10:30am
6	Influencer Marketing Transparency Report Presentation	Priya Sarma, ABG Communications Officer & Head of Sustainability Unilever Middle East & Turkey and Corporate Business Partner B&W and Home Care Categories	10:30-10:45am
7	Launch of ABG's new Sustainability agenda	Priya Sarma, ABG Communications Officer & Head of Sustainability Unilever Middle East & Turkey and Corporate Business Partner B&W and Home Care Categories	10:45-11:00am
8	Financials Reporting 2021-2022 & Budgets	Marie De Ducla, ABG Treasurer & Sector Lead, Travel & Tourism, Automotive, Technology and CPG at Google MENA	11:00-11:15am
9	General Elections - Announce nominations received & automatically elected board	Cameron Crawford, Partner, Head of Technology, Media & Entertainment at CWB	11:15-11:20am
10	Voting & Results	Cameron Crawford, Partner, Head of Technology, Media & Entertainment at CWB	11:20-11:30am

ABOUT US



Founded in March 2007 & formerly known as the Advertisers Business Group

Relaunched in November 2016 & rebranded as the Advertising Business Group to reflect the interests of the wider industry including advertisers, agencies and media owners.

"Advocating responsible advertising & communication"

2022



OUR AMBITION



STANDARDS

Unite the industry around a common purpose and higher standards



CAPABILITY

Share best practices and deliver local insights via research



COOPERATION

Provide a platform for informal resolution of inter-industry disputes

WE INCREASED OUR MEMBERSHIP FROM 15 MEMBERS IN 2016 TO 60 IN 2021





























































































2021-2022 Project Updates



Completed a webinar with Rob Rakowitz who highlighted the work of WFA's **Global Alliance of Responsible Media** (GARM)

As part of our Knowledge & Industry capability building, we completed a series of masterclasses with students of AUD, Zayed and Murdoch University on 'Building Brands with Purpose





Hosted webinar with Neal Thurman, Director, Coalition for **Better Ads Co-founder, Brand Safety Institute**, highlighting The importance of data-driven standards in online advertising

2021-2022 Project Updates



Partnered with the Institute of **Practitioners in Advertising (IPA)** in the United Kingdom to bring their global training offering to practitioners in MENA Partnered with IAB to launch TAG certifications (Trustworthy Accountability Group) to promote its regional launch. TAG is a cross-industry self-regulatory organization designed to increase trust and transparency in digital advertising via audited certifications against Ad Fraud-









As part of our LEAD initiative, we published the influencer marketing transparency report in order to unite the industry around higher standards. As part of our action plan, we will participate in MENA Digital Awards and Digital Media Forum taking place in Riyadh in June 2023

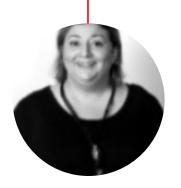


Partnered with WFA on their first-ever **Diversity, Equity & Inclusion Census** of the global marketing industry, which revealed challenges around family status, age, gender as well as ethnicity and disability

DISPUTES RESOLUTION:

Informal inter-industry disputes committee

ABG INTER INDUSTRY DISPUTE COMMITTEE



Dina Faour

Prof of ad -AUD



Austyn Allison

Editor -Campaign



Roy Haddad

Director - WPP



Habiba Al Mar ashi

Chairperson EEG



Gaelle Duthler

Professor ZU





Professor -ZU



Zaira Lakhpatwala

Managing Editor - communicate



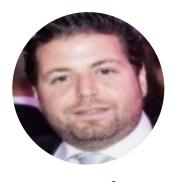
Alex Hawari

CEO -Mediaquest



James Piecowye

Associate Professor ZU



Hani Alaita

Abbott



Noela Michael

Asst. Professor ZU



Pamela Creedon

Acting Dean ZU



MD -

Google

Ashish Banerjee

Consultant



lan Michael

Associate Prof. ZU



Rainer Muller

Nestle



OUR STRATEGIC PLAN



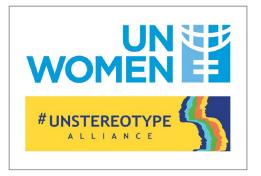
UAE CROSS MEDIA MEASUREMENT

World-class TV audience in GCC



FUTURE OF DATA PRIVACY 'IPSOS STUDY LAUNCH

Research to understand challenges and levers of growth



UNSTEREOTYPE ALLIANCE UAE CHAPTER

Follow up study by Zayed University on Stereotyping in GCC Advertising



INFLUENCER MARKETING TRANSPARENCY REPORT

Best practice sharing, deliver insights via local research

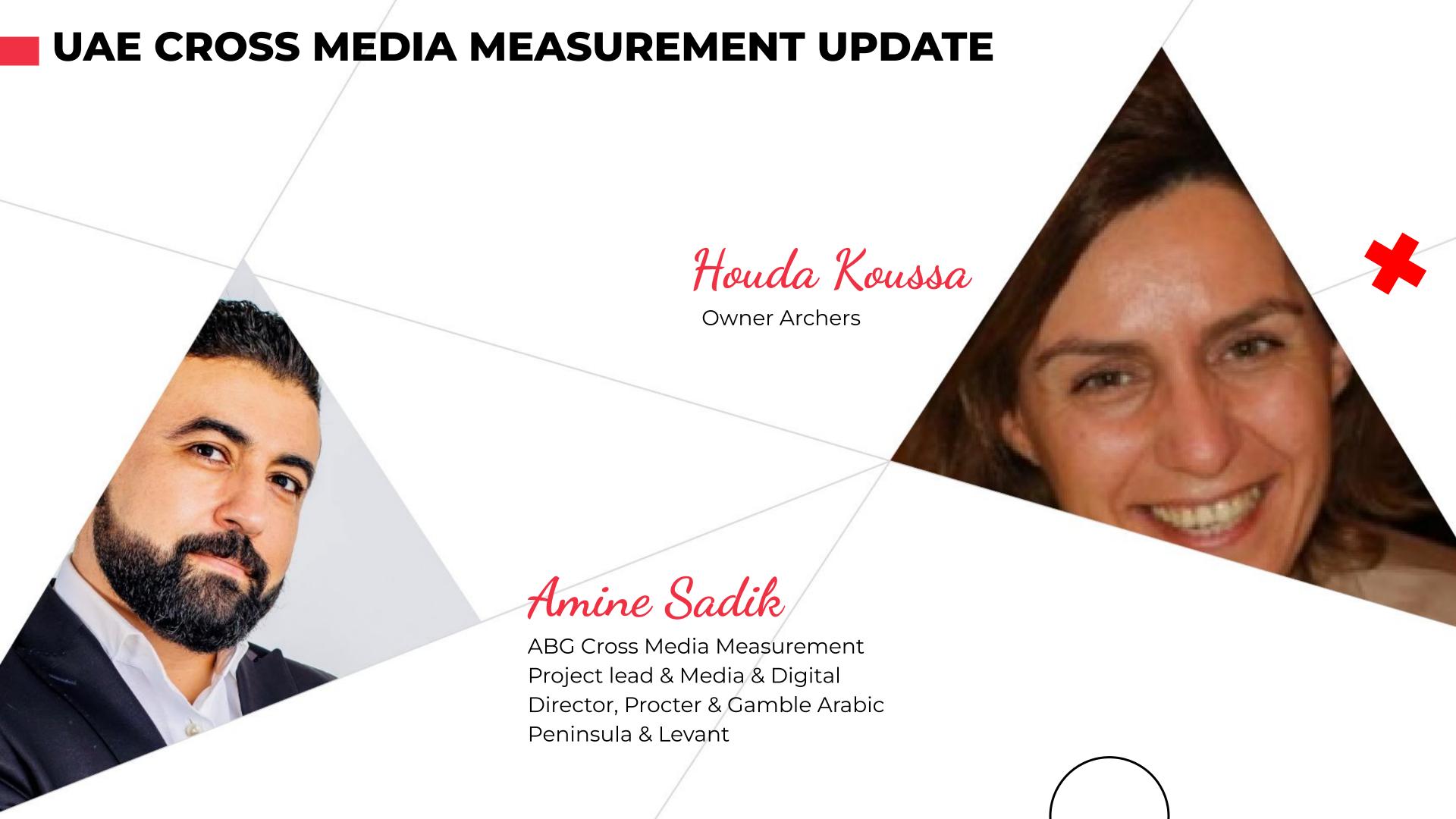


LAUNCH OF ABG's NEW SUSTAINABILITY AGENDA

Increased focus on climate change







PROJECT RECAP

• In 2020, The ABG Cross-Media Measurement committee issued an RFP towards cross-media measurement within the WFA North Star Framework starting with video measurement first and then later moving to all formats. The aim was to generate unduplicated Reach and Frequency on both content and advertising levels.



October 2020: 18 companies responded to the RFI



8 Companies responded to the RFPs



3 Companies were shortlisted (Nielsen, IPSOS, Aqilliz)



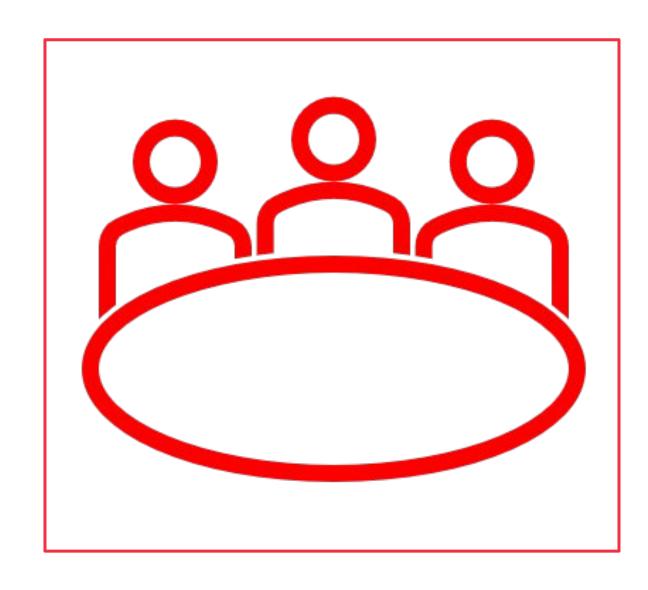
IPSOS-Aqilliz were selected to run a POC



May 25, 2022: IPSOS-Aqilliz were formally granted the project

The pitch process was audited by Nishe Consultancy

POC WORKSHOP



- ♦ The objective of the POC to ensure that the proposed solution would deliver against the project objectives
- The solution had a significant dependency on the digital publishers who are required to provide their first party-data to Aqilliz for data integration with other sources
- On October 4th, 2022, a kick-off workshop was held at IPSOS office to start planning for the POC.

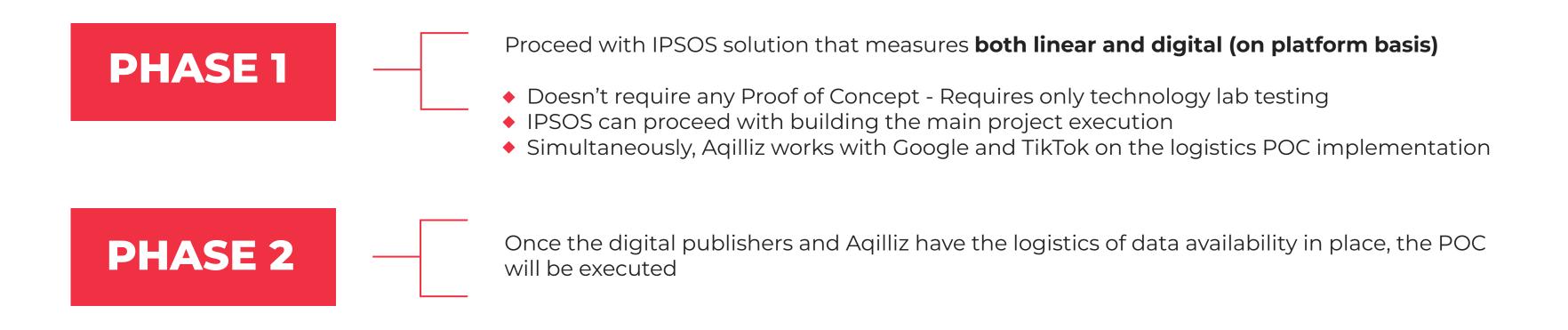
The objective of the workshop was to align on:

- The POC requirements
- ♦ POC deliverables
- Success KPIs
- ◆ The meeting was attended by all ABG X-Media committee



PLAN B

- Google and TikTok showed willingness to participate in the POC. However, they both stated that it takes time (engineering and legal) and market prioritization to deliver the requirements of the POC
- Since the digital publishers first party data is an important component of the solution without which the full objectives cannot be met, a plan B recommendation was raised to the ABG board on 28th October (later approved by the X-Media Technical committee) revolving around splitting the project in 2 phases:

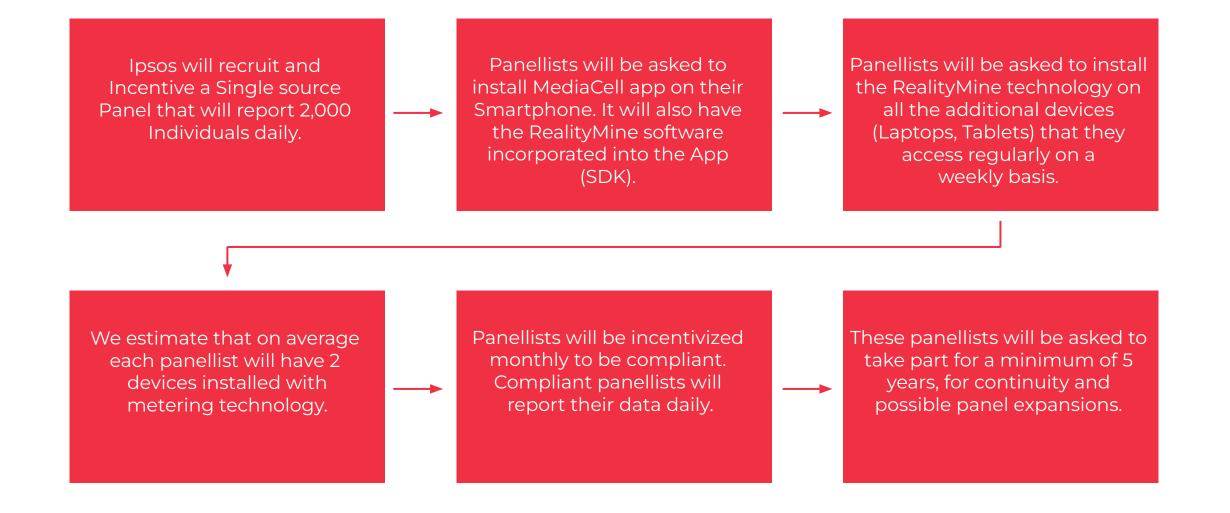


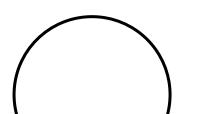
- The X-Media technical committee approved the recommendation. However, it was emphasized that the full solution should remain within the WFA framework and that we should invite **WFA** to review the full solution
- IPSOS was asked to send a revised proposal by 18th November 2022



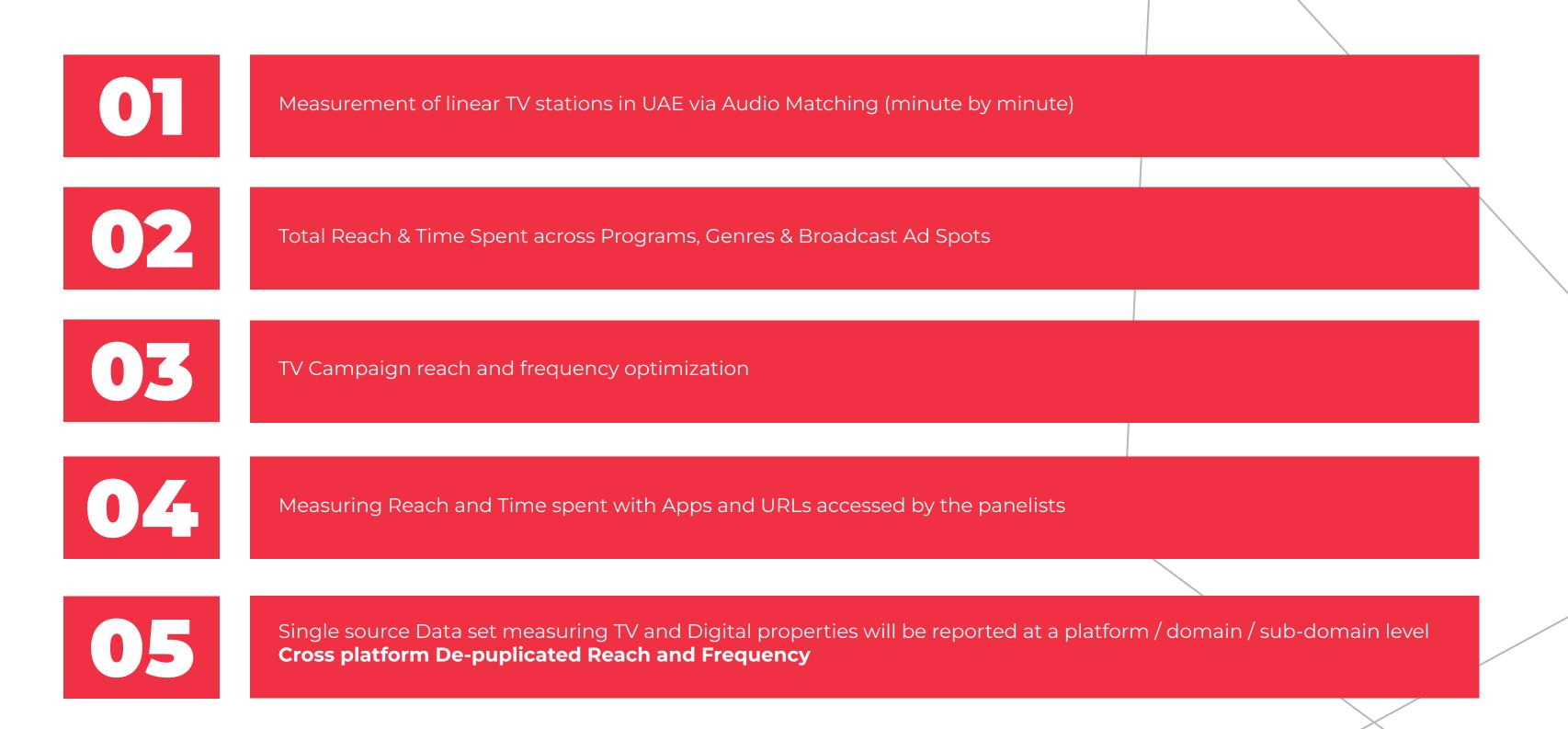
PLAN B PROCESS

• An Establishment Survey will be conducted amongst 20K individuals from the marketable population (10K refreshment Year 2 onward). The ES is the universe from which the individual panelists will be selected.

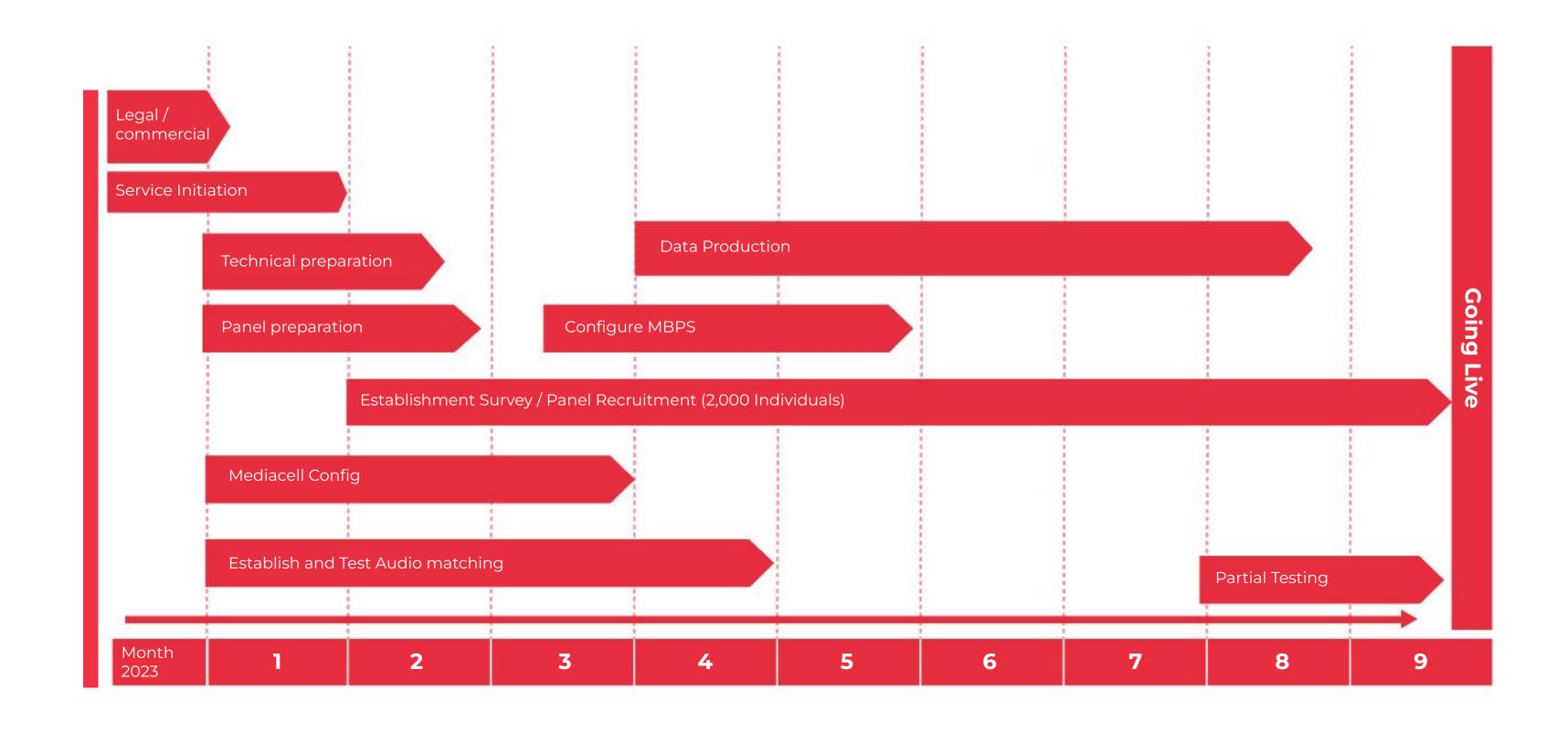




THE DELIVERABLES



THE TIMELINES



COST



3,000,000SETUP YEAR



3,300,000

Year **2-5**

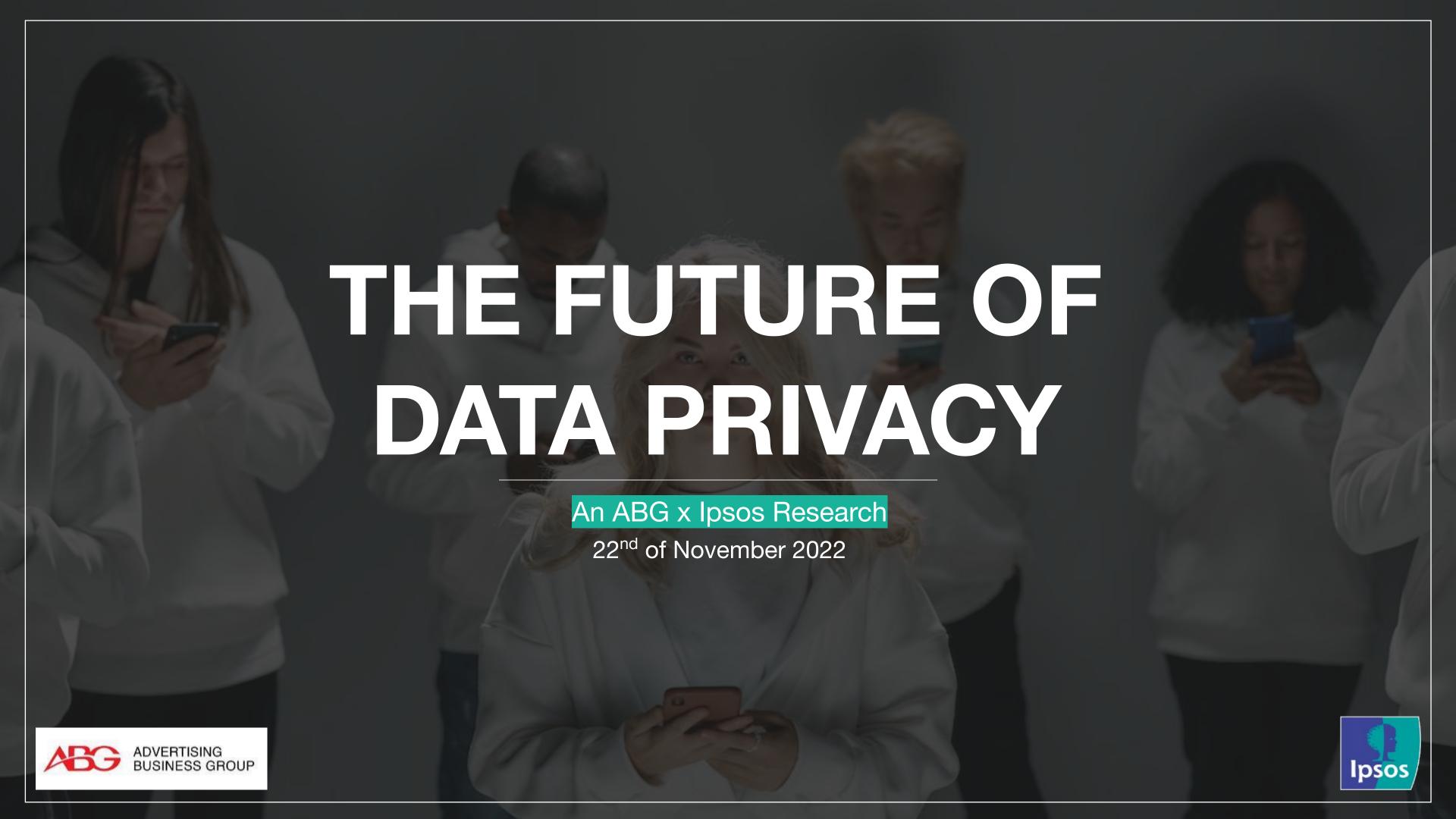
'FUTURE OF DATA PRIVACY' IPSOS STUDY LAUNCH



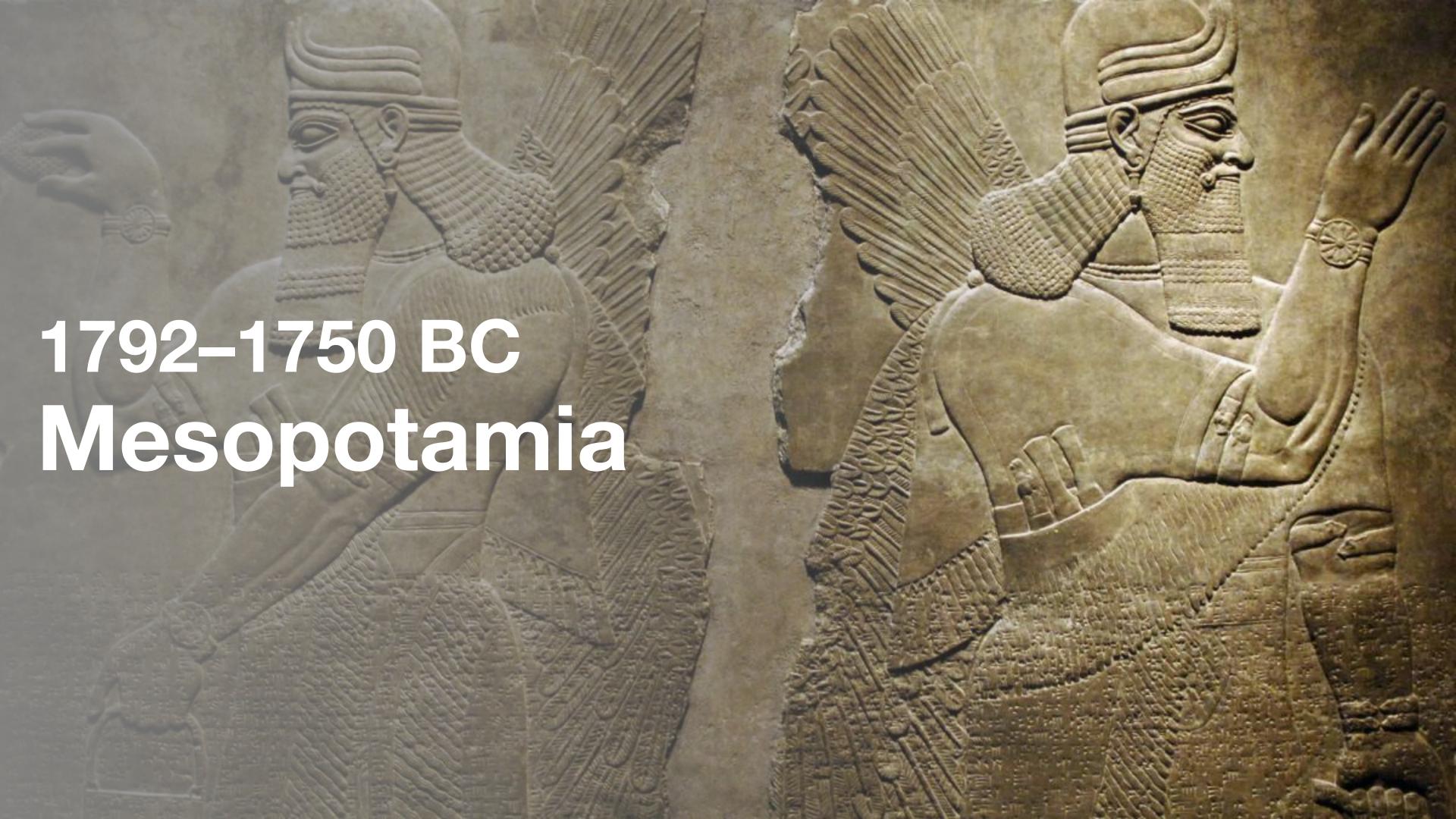


Tarek El Nagdy

CMI Director PC MET and Arabia CMI Market Lead, Unilever







4,000 YEARS LATER OUR COEXISTENCE IS ON A MUCH LARGER SCALE & WE ARE GLOBAL CITIZENS OF THE WORLD



WE NEED TO BE CONNECTED THE WHOLE TIME...





71% of teens in GCC would rather eat the same food everyday

THAN

Live without social media

79% would pick free and superfast WIFI wherever they go

OVER

Having infinite battery life

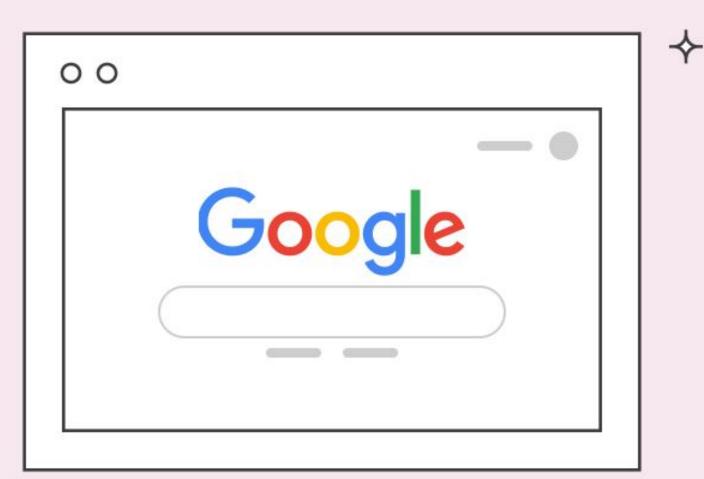
49% find it easier to do emotional posts about their feelings

THAN

Speak to people face-to-face



WE TELL GOOGLE
SECRETS ABOUT
OURSELVES WE DON'T
TELL ANYONE ELSE!





74k
SEARCHES PER
MONTH / KSA

38K SEARCHES PER MONTH/UAE

Dating Tips & Apps

307K
SEARCHES PER
MONTH / KSA

90K SEARCHES PER MONTH/UAE

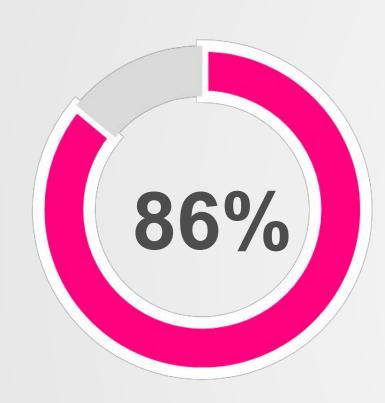
Implants & Plastic surgery

283K

SEARCHES PER MONTH / KSA 68K
SEARCHES PER
MONTH/UAE

STD's symptoms & Cures

FOR MOST UAE & KSA CITIZENS, ACCEPTING COOKIES IS NO ISSUE, WHEN WEBSITES ASK FOR THEIR CONSENT



ACCEPT SHARING
COOKIES FROM
REPUTABLE WEBSITES

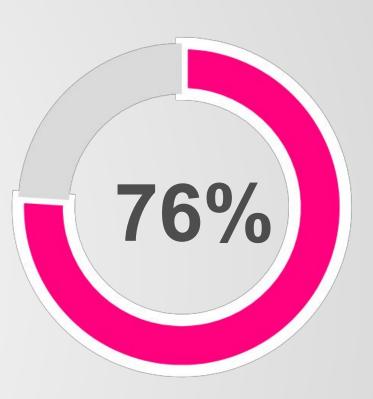


REQUEST THAT BRANDS

EXPLICITLY TELL THEM

WHENEVER THEIR DATA IS

BEING COLLECTED



Don't MIND SHARING
THEIR INFORMATION WITH
BRANDS THEY LOVE

vs. 57% in the UK

THE CREDENTIALS

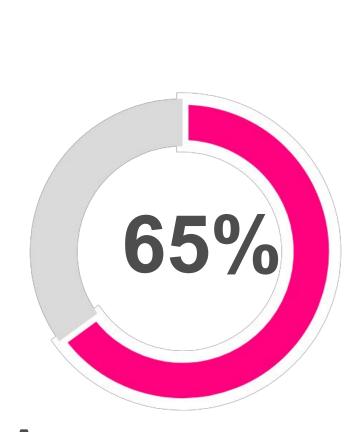
THEY ARE WILLING

TO SHARE ONLINE &

OFFLINE ARE THE

SAME

(PII Data)



ARE AWARE THAT THEY
COULD AVOID SHARING
ANY INFORMATION HAD
THEY CHOSEN NOT TO

E-MAIL 59%



CREDENTIALS 54%



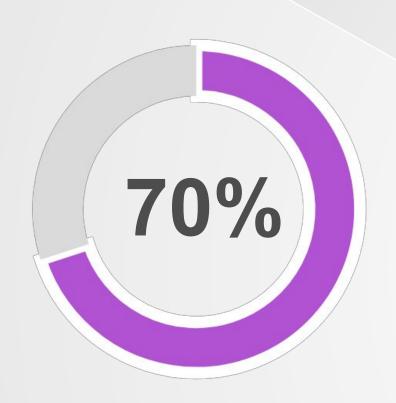
PHONE NUMBER 47%





Only 19% are willing to share their biometrics or Financial Information

... BUT THERE IS NO SUCH THING AS UNCONDITIONAL TRUST

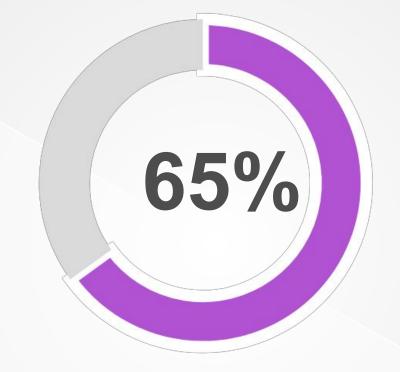


WOULD LOSE COMPLETE

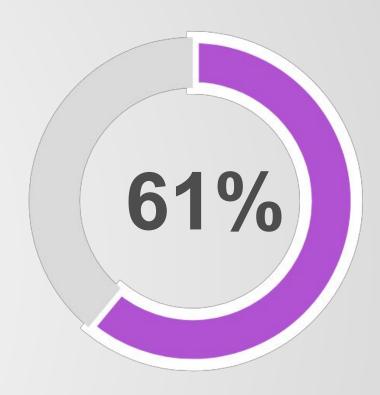
TRUST IN A BRAND

WHICH SUFFERED A

SECURITY BREACH



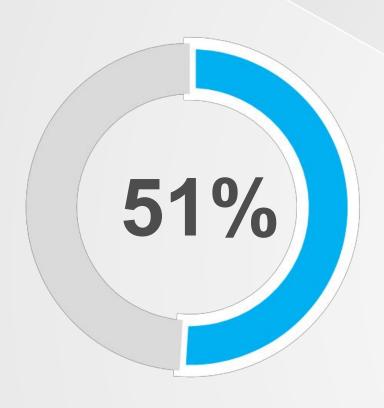
Would **Never Buy**FROM **THE BRAND AGAIN**



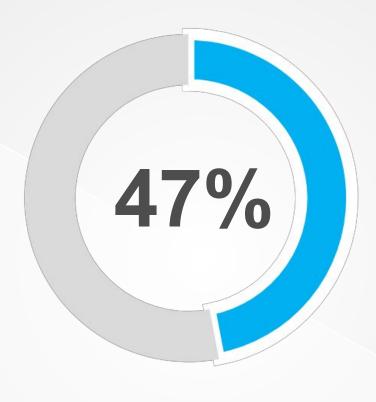
Would feel more
comfortable knowing
their data is stored in
the country they
reside in

vs. 87% in the US

THE GROWTH OF DATA HAS NOT BEEN ACCOMPANIED BY THE GROWTH OF UNDERSTANDING IT...

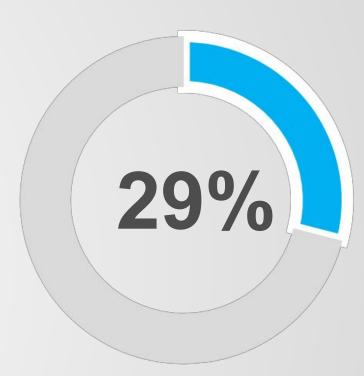


CLAIM THAT THEY
UNDERSTAND THE
RATIONALE BEHIND
ACCEPTING COOKIES



SKIP THE **T&C**S
BECAUSE THEY ARE
EXTREMELY LONG





FIND THE **T&C**S TOO

DIFFICULT TO

UNDERSTAND



DATA PRIVACY LAWS & REDEFINING HOW WE COEXIST ON PLATFORMS APPEARS TO BE ...
A GREATER TOPIC OF INTEREST AMONG INDUSTRY EXPERTS

WE INTERVIEWED EXPERTS FROM VARIOUS COMPANIES WITHIN THE INDUSTRY...













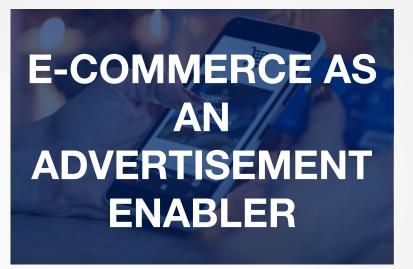






ACCORDING TO THE INSIGHTS WE GATHERED, THERE WERE 5 KEY ELEMENTS THAT CAN FORM THE SOLUTION MOVING FORWARD...







NEW
MEASUREMENT
METHODS &
LOOKING BEYOND
CAMPAIGN
METRICS

ENRICHED CONSUMER ENGAGEMENT /EXPERIENCES

Why is this important within this context?



The industry is heavily reliant on third party cookie-based data platforms like DMPs



Stronger the set of first party data, stronger the profile of audiences.



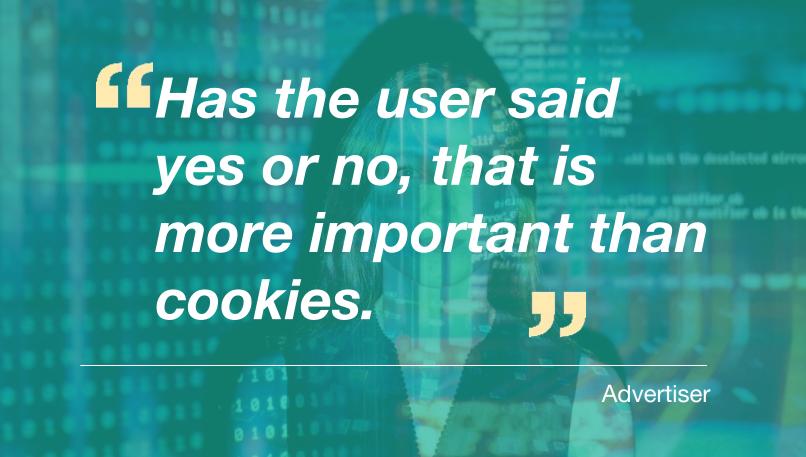
Rich first party data will help with precise targeting

COLLECTING & STORING FIRST PARTY DATA

The stronger your set of first party data, the better your profile of audiences will look like

Advertiser

COLLECTING & STORING FIRST PARTY DATA



How are they planning on deploying this?



Own data platforms – CDP that can house first party data in compliant manner



From **loyalty programs** to direct rewards like **discounts** etc. in exchange for customer data



Data Governance & Consent management will be key to consistently update first party database

Why is this important within this context?



E-Commerce is expected to continue growing in the region, seen as a key channel for brands to advertise on



E-Commerce viewed as being a channel for **first party**

E-COMMERCE AS AN ADVERTISEMENT ENABLER

G Brands are increasingly allocating budgets to advertise on E-Commerce platforms

Advertiser

E-COMMERCE AS AN ADVERTISMENT ENABLER

Commerce Apps in other countries to enable a D2C. We should consider doing the same here

How are they planning on deploying this?



Exploring partnerships like Data
Partnerships, Collaborative Ads,
measurement through Server-Side
tagging & Closed Loops



Brands building their own **D2C e-commerce channels** both as a sales channel & as a first party data source

Why is this Important within this context?



Unlike behavioral targeting, contextual targeting scans the content of a web-page to understand its relevance and context.



Has the added advantage of advertising in a brand safe manner



Will become preferred method advertising for brands that do not have first party data

CONTEXTUAL ADVERTISING



CONTEXTUAL ADVERTISING



How are they planning on deploying this?



Premium publishers will need to create more, quality and relevant content for their readers/visitors for contextual advertising to work effectively



They will also need to develop an understanding of how they can collect and leverage first party data



Technologies like Machine Learning & AI has made contextual targeting a lot more sophisticated and efficient.

Why is this Important within this context?



Ability to measure KPIs through the funnel will be affected



Will Disrupt Cross Platform Measurement



Measurement like Reach will become a lot more difficult providing only directional metrics

NEW MEASUREMENT METHODS & LOOKING BEYOND CAMPAIGN METRICS

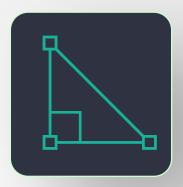
Complicated to measure the success of our digital campaigns as advertisers.

NEW MEASUREMENT METHODS & LOOKING BEYOND CAMPAIGN METRICS

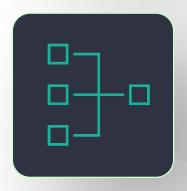
If will be a test and learn approach with respect to measurement for some time

Agency

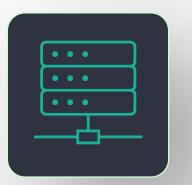
How are they planning on deploying this?



Reach measurement will be based on probabilistic models



Conversion will be based on server-to-server tracking



Data clean rooms will be used by advertisers for privacy safe measurement

Why is this Important within this context?



Making campaigns more engaging, meaningful, memorable and less cluttered



Consumer experience enhancement to extend offline as well, opportunity for gathering and building richer consumer data

ENRICHED CONSUMER ENGAGEMENT/EXPERIENCES

Young audience, keeping them engaged is only possible with something novel.

"

ENRICHED CONSUMER ENGAGEMENT/EXPERIENCES

The ecosystem needs to think about how consumers can be handed control of & earn from data

Agency

How are they planning on deploying this?



Linking the virtual and the real world

– with help of Social Media, Virtual

Reality etc.



Making it worthwhile for consumers to share/engage with the brand – by understanding what consumers value



Potentially using Web 3.0 tools from blockchain to provide more control to consumers of their data to direct value transfer through crypto currencies/tokens

WHAT DO THE MEMBERS OF THE ECOSYSTEM WANT SUPPORT WITH?



Publishers will
require support in
developing and storing
their first party data, as
well as support in
understanding and
bringing more
relevant content
to their platforms



Helping them enrich their understanding of cohorts and how cohorts work



Helping them understand more privacy solutions in order to eliminate any possibility of suffering from data breaches and completely losing consumers' trust



Helping them understand global best practices around **Data Governance.**

Transparency with consumers regarding the collection of their data and communicating the value exchange behind it



Helping them bridge
the gap between
advertising on Web
2.0 and Web 3.0.

Understanding what Web 3.0 could mean for enriching advertising in a data privacy first environment

A FULL DETAILED REPORT COVERING BOTH RESEARCH PHASES WILL BE PUBLISHED AFTER THE EVENT...

ABG Research Committee

- 1. Amine Al-Adem
- 2. Ankur Jalan
- 3. Delphine Desbouvry
- 4. Fahad Ali
- 5. Rana Bouri
- 6. Rima Nakhala
- 7. Tarek ElNagdy



Ipsos Research Team

- 1. Omar Shehadeh
- 2. Paola Boghossian
- 3. Shirali Puri
- 4. Thomas Mathews





UNSTEREOTYPE ALLIANCE UAE CHAPTER UPDATE Priya Sarma ABG Communications Officer & Head of Sustainability Unilever Middle East & Turkey and Corporate Business Partner B&W and Home Care Categories

UNSTEREOTYPE ALLIANCE UAE CHAPTER UPDATE

The Unstereotype Alliance (UA) is a thought and action platform that aims to use the power of advertising to address harmful stereotype in advertising.

An industry-led initiative convened by UN Women with objective of uniting advertising industry leaders, decision-makers and creatives .

Launched UAE Chapter of the Unstereotype Alliance in Nov 2020 with founding members Unilever, Snap, Google, Meta, OMG VFS, Etihad and allies ABG, Zayed University and Dubai Lynx.

In 2022 the chapter welcomed Mondelez, Publicis, Impact BBDO, Accor, Impact BBDO and Mediaquest

The UAE Chapter aims to tackle gender stereotyping in advertising and instil corporate values that promote equal opportunities in the workplace, and showcase women and men as positive role models.

To raise public awareness, the chapter:

- 1. Has held panel discussions:
 - o at the Unstereotype Alliance Global Member Summit, on May 26, 2021
 - o The Chapter's first year anniversary at EXPO Dubai in December 2021.
- 2. Participated in the Dubai Expo UN Women SDG5 summit highlighting the prevalence of harmful stereotypes in media that impede women advancement in society.
- 3. Conducted a campaign featuring pioneering women leaders who have addressed stereotypes in the workplace and advanced women leadership representation.
- 4. Organize workshops that focus on WEPS and UA tools alongside UN Women
- 5. Conducted research through Zayed University on regional stereotypical advertising
- 6. And via the ABG looking to collaborate with other groups i.e. IAB, MMA etc push this agenda collectively for bigger impact



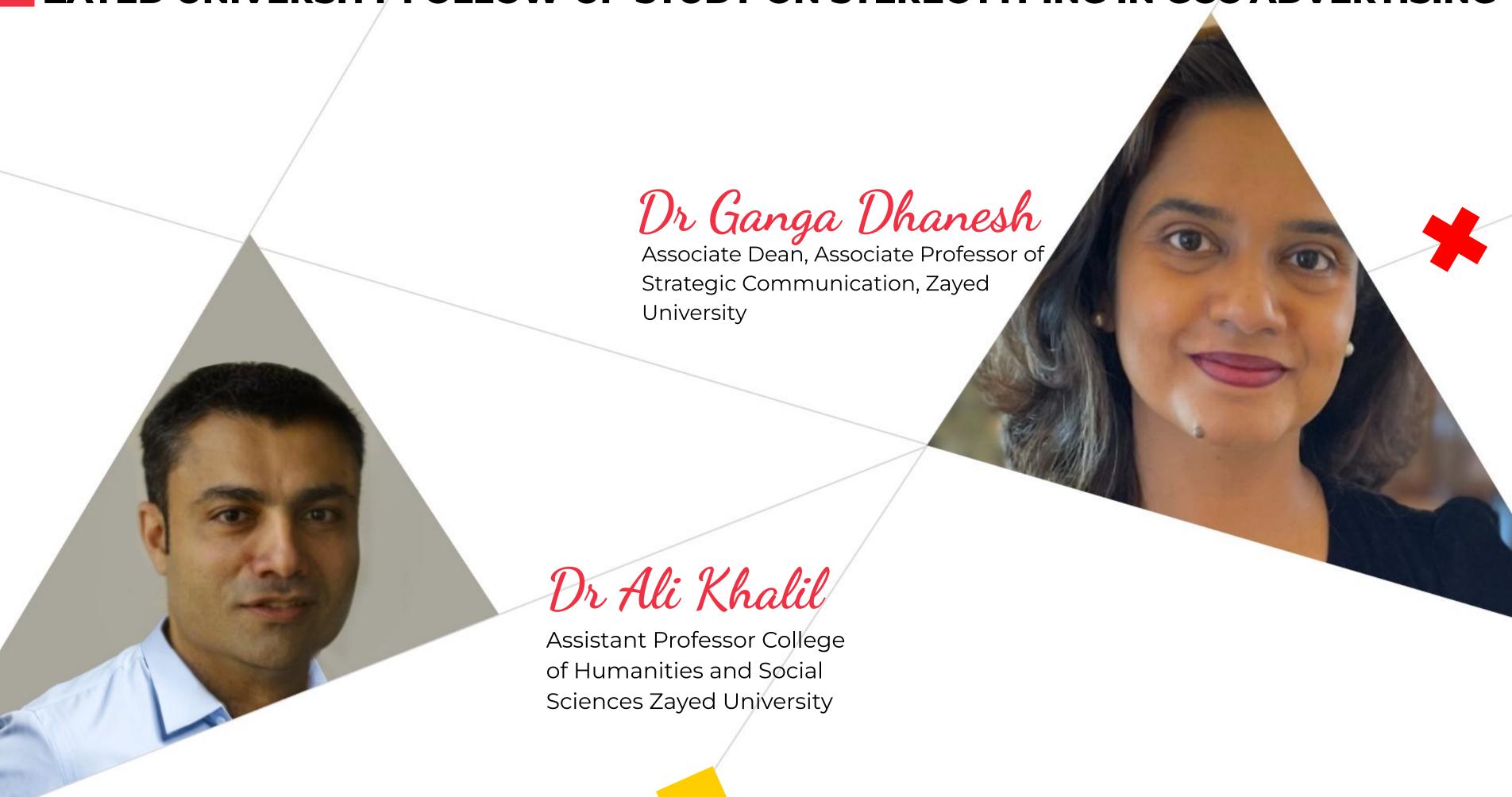








ZAYED UNIVERSITY FOLLOW-UP STUDY ON STEREOTYPING IN GCC ADVERTISING



Recap of previous study

 Our previous study conducted in 2019 had shown that most portrayals continued to mirror traditional gender stereotyping

 Women were more likely than men to be depicted in advertisements for home and food products, at home and with children in the background.

- Men appeared more in non-familial roles and at work.
- We detected positive signs in depiction of women in non-familial roles (around 50%)



Research questions/ Data details

- Are there differences in gender portrayal of male and female central figures in TV advertisements in the GCC?
- Our content analysis sample included adverts aired during one week in September on MBC1.
- We analyzed 136 distinct advertisements, but after eliminations, we ended up with 106 advertisements that had either voiceover central figures or visual central figures, or both.
- Our focus in this study is the depiction of the visual central figure (VCF) appearing in the advertisment.
- Female VCFs far outnumbered male counterparts (65 females/20 males)

Some coding classifications for the portrayals of central figures in television advertisements

Mode of presentation	Visual/Speaking, Visual/Silent, Voiceover
Product type	Home products (excluding appliances), Food, Body, Cars, Electronics, E-commerce, Tourism/entertainment, Transport, Medical services.
Role	Familial role (spouse, parent, home-maker) Autonomous role (worker, professional, celebrity) Other
Location	Home, Occupational setting, Leisure, Fantasy
Background	Mostly male, Mostly female, Mixed, Mostly children, None.

Association between advertised product and gender of visual central figure (VCF)

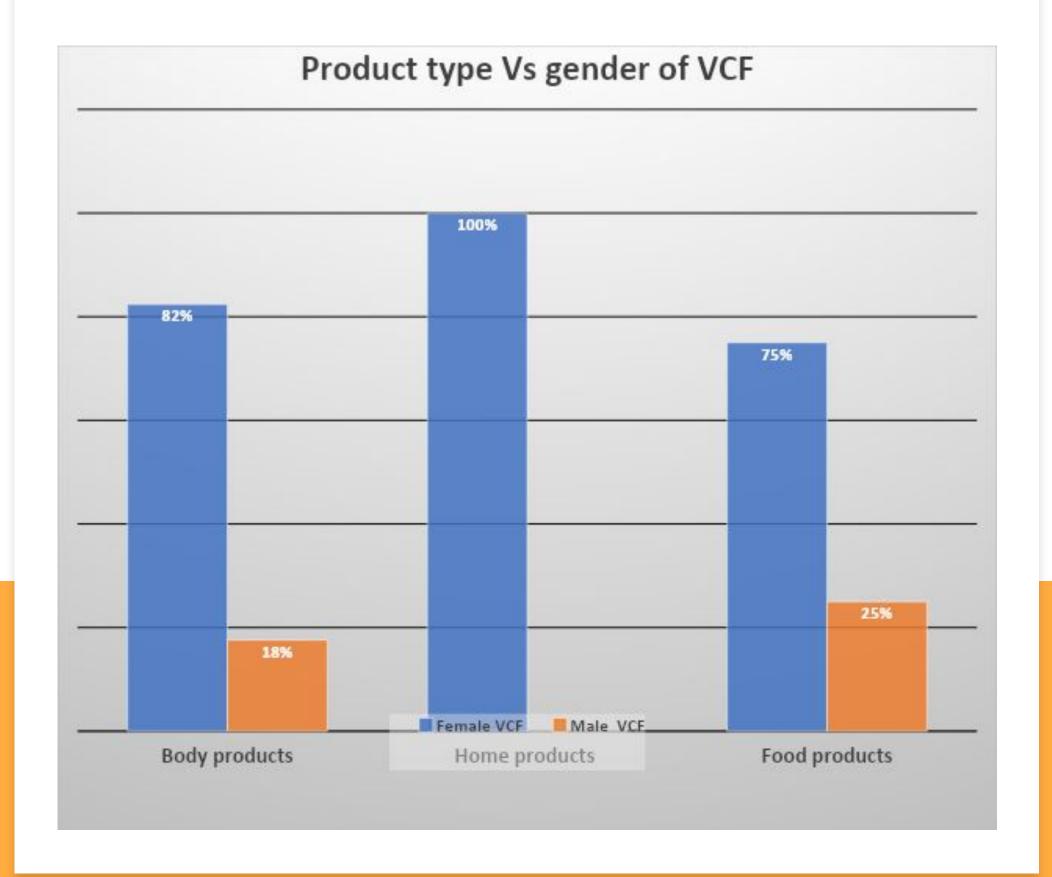
Females remained more likely to be depicted as main characters in advertisements for:

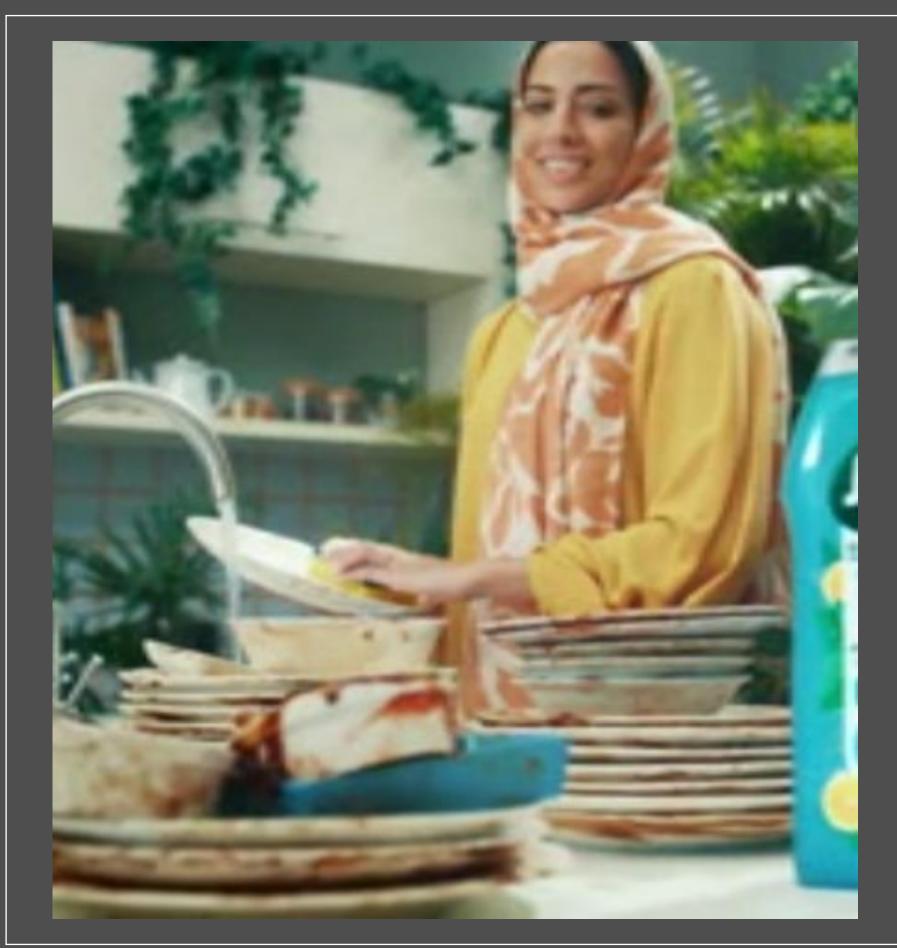
Food products: 75% had female

VCF

Home products: 100 %

Body products: 82.4%



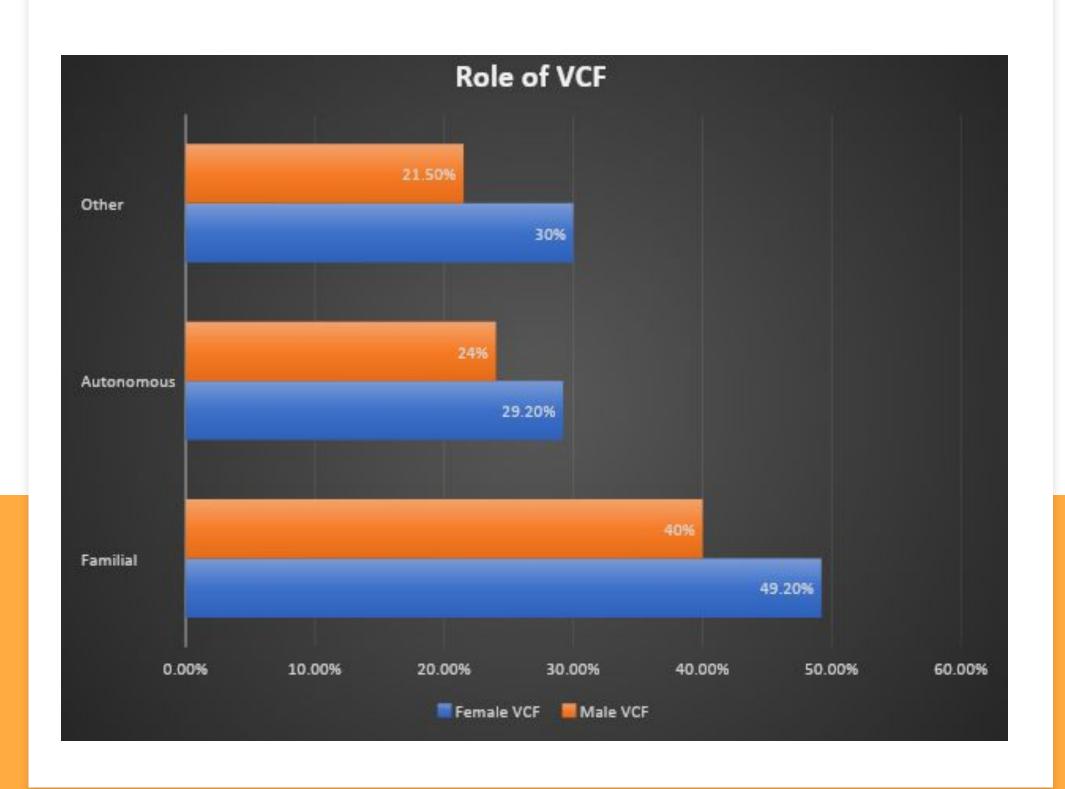




Association between the role of VCF and their gender

49.2 % of female VCFs depicted in familial roles (same as previous study), compared to 29.2 % in autonomous roles.

But 40% of men were depicted in familial roles (13 % in previous study)



Examples of advertisements alternating VCFs between males and females in depictions of familial roles



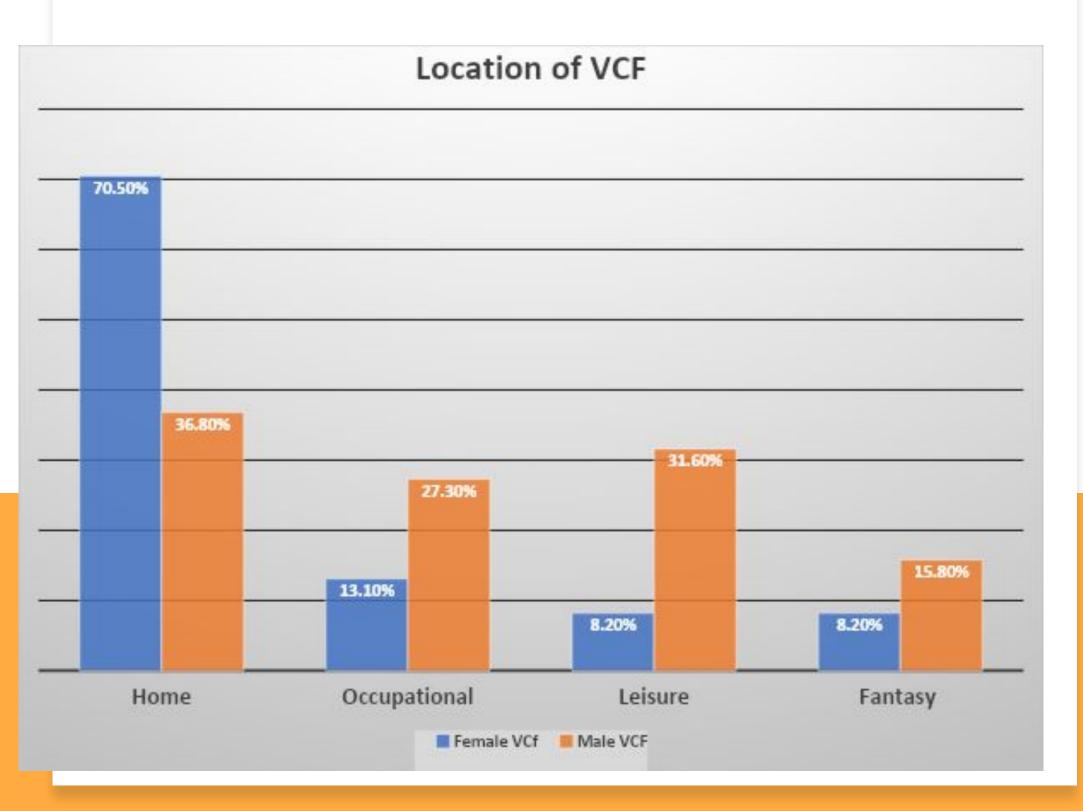


Association between the location of VCF and their gender

70.5 percent of women appeared in Home setting, compared to 13.1 percent in occupational.

But 36.8% of males appeared at home (8.7% in previous study), compared to 15.8 percent in occupational setting (47.8% previously).

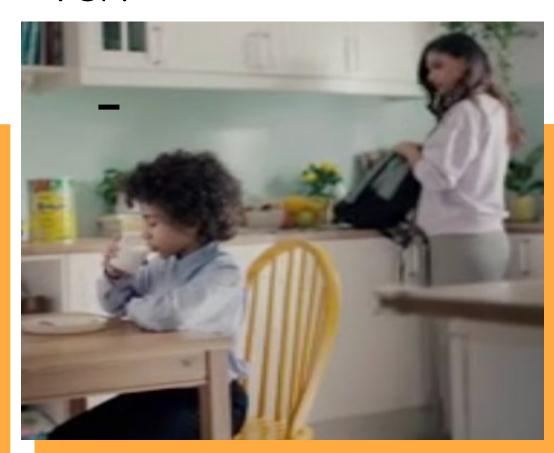
31.6 % of men appeared in leisure setting compared to 8.2 % of women

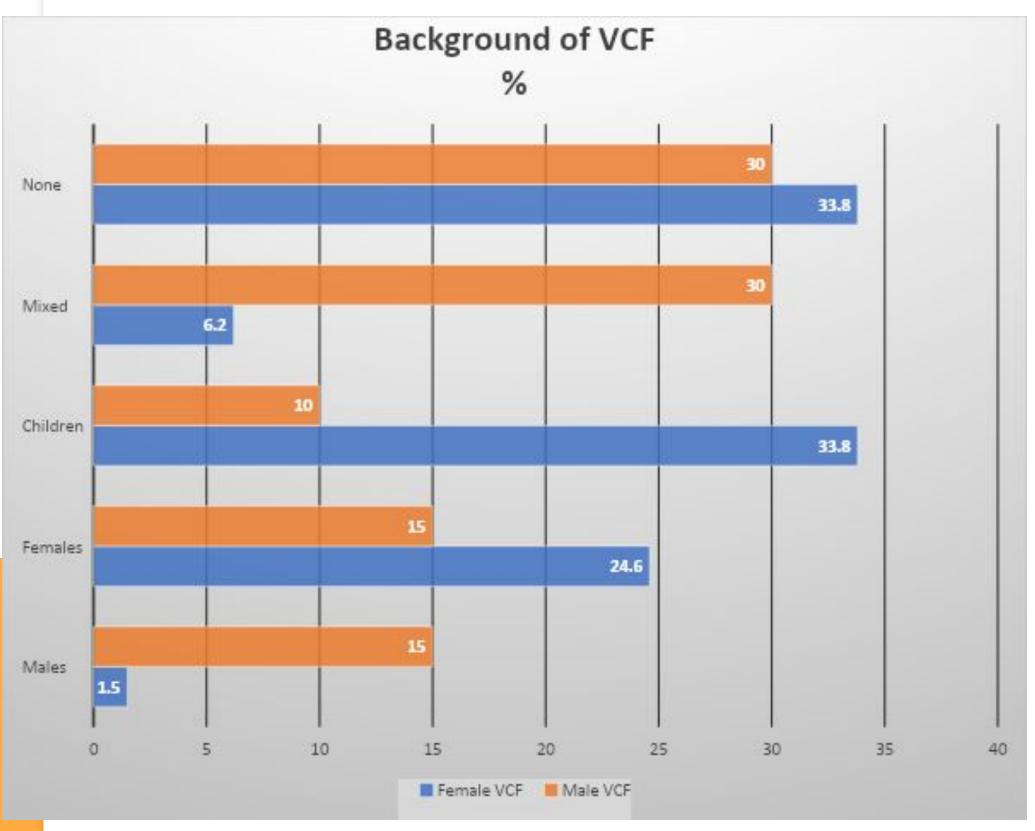


Association between the background of VCF and their gender

33.8 percent of female VCFs had children in the background, compared to 10 percent of males.

91.7 % of adverts with children in the background had female a VCF.







- Gender stereotyping persists but unstereotyping is inching forward
- Having females mainly depicted in food and home product advertisements, at home and with children in background reflects the traditional stereotype of women being care providers in charge housework.
- The silver lining is in the progressive depictions of men in familial roles.

INFLUENCER MARKETING TRANSPARENCY REPORT



INFLUENCER MARKETING TRANSPARENCY IN THE UNITED ARAB EMIRATES 2020 - 2021

Influencer marketing is a key component of every marketing strategy.

Colossal increase in TikTok influencer marketing in 2020 illustrated the commercial power of social media platforms leading to concerns over trust and transparency.

85% of KSA & UAE millennials follow at least one social media influencer as per BPG Group and YouGov Survey: Middle East weighs costs versus benefits of social media influencers (arabnews.com)

Consumers are also demanding increased transparency, authenticity, and genuine value from the influencers they follow and trust.

UAE's National Media Council (NMC), via their Board Resolution No. (26) of 2017 on Media Content, requires influencers to disclose sponsored content via a tag of "Paid partnership"

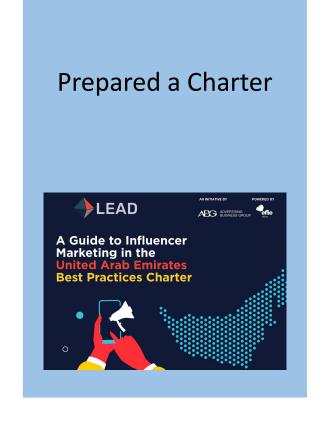
In 2020 as a part of our LEAD initiative (Learn, Engage, Activate, Drive) we launched our work on Influencer Transparency Marketing

PROJECT TIMELINE

6 International SROs
Influencer
transparency
framework analyzed

with local
stakeholders around
state of Influencer
Mkt Transparency:
-6 influencer Agencies
interviewed
-12 Brands and
Agencies interviewed

Hosted two online
webinars/workshops:
-Roundtable 1: 17
attendees
-Roundtable 2: 14
attendees



Hosted panel at MENA
2021 Effie
Thought-Leadership
Conference discussion
with 3 industry players:
Brand/Agency/Influencer
on the opportunity around
Influencer Marketing
Transparency

RESULT | CHARTER & REPORT ON INFLUENCER MARKETING TRANSPARENCY IN THE UAE





Launch Of ABG's New Sustainability Agenda Priya Sarma ABG Communications Officer & Head of Sustainability Unilever Middle East & Turkey and Corporate Business Partner B&W and Home Care Categories

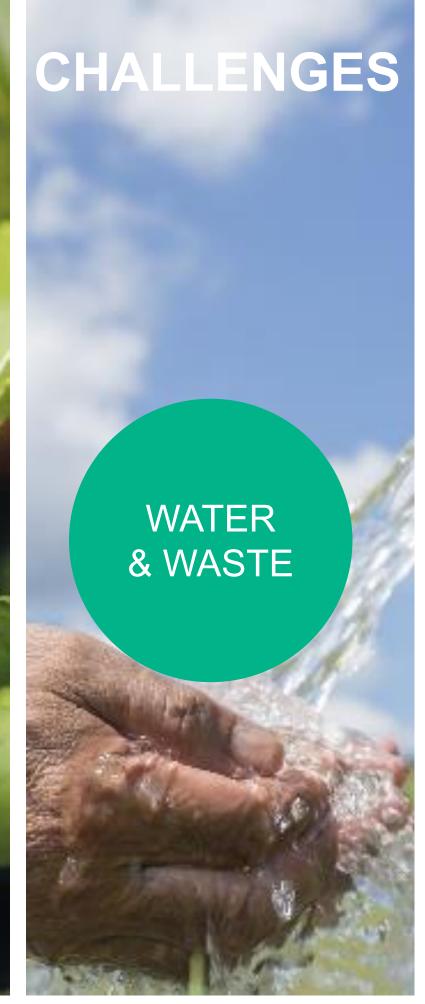


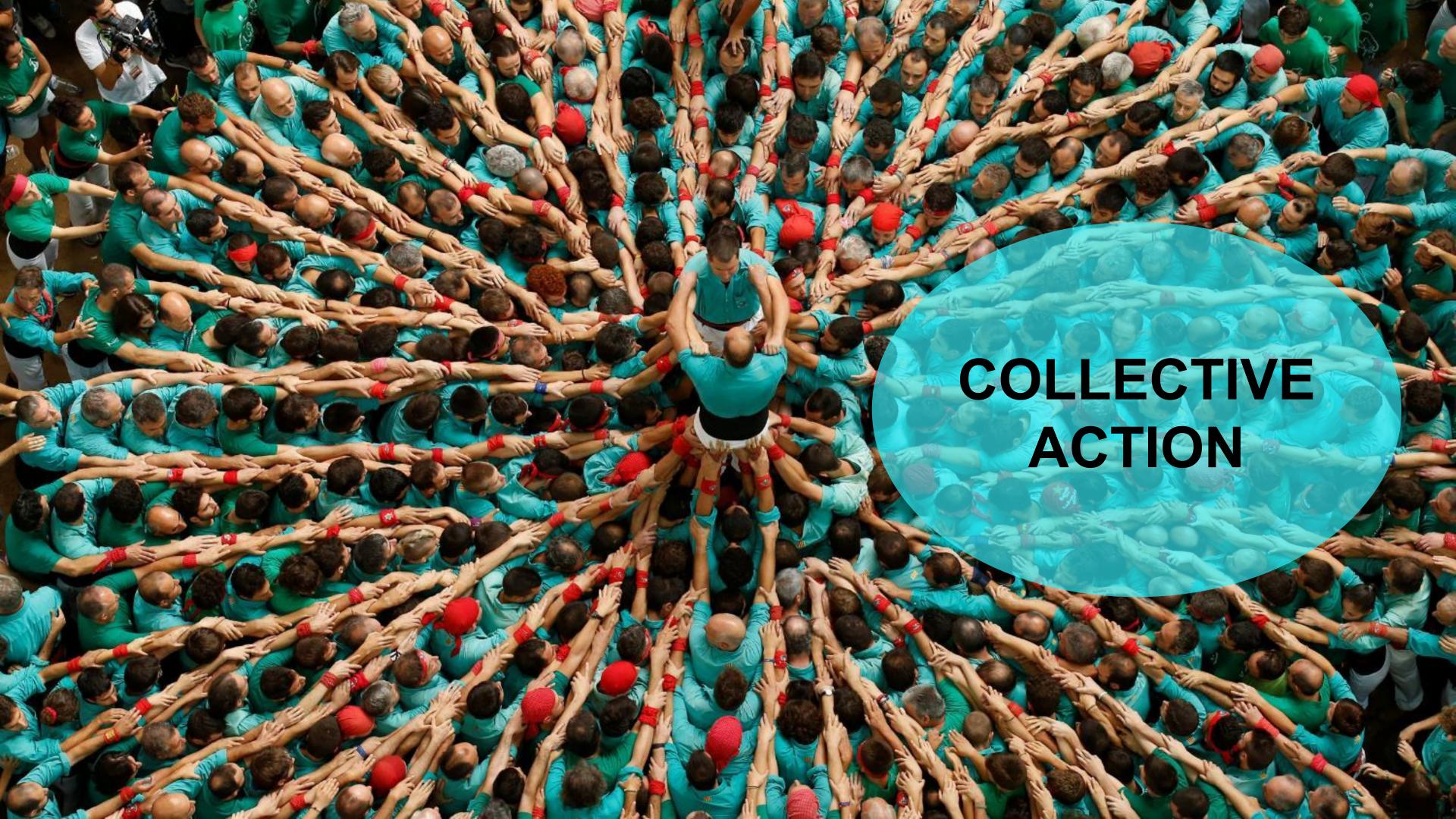










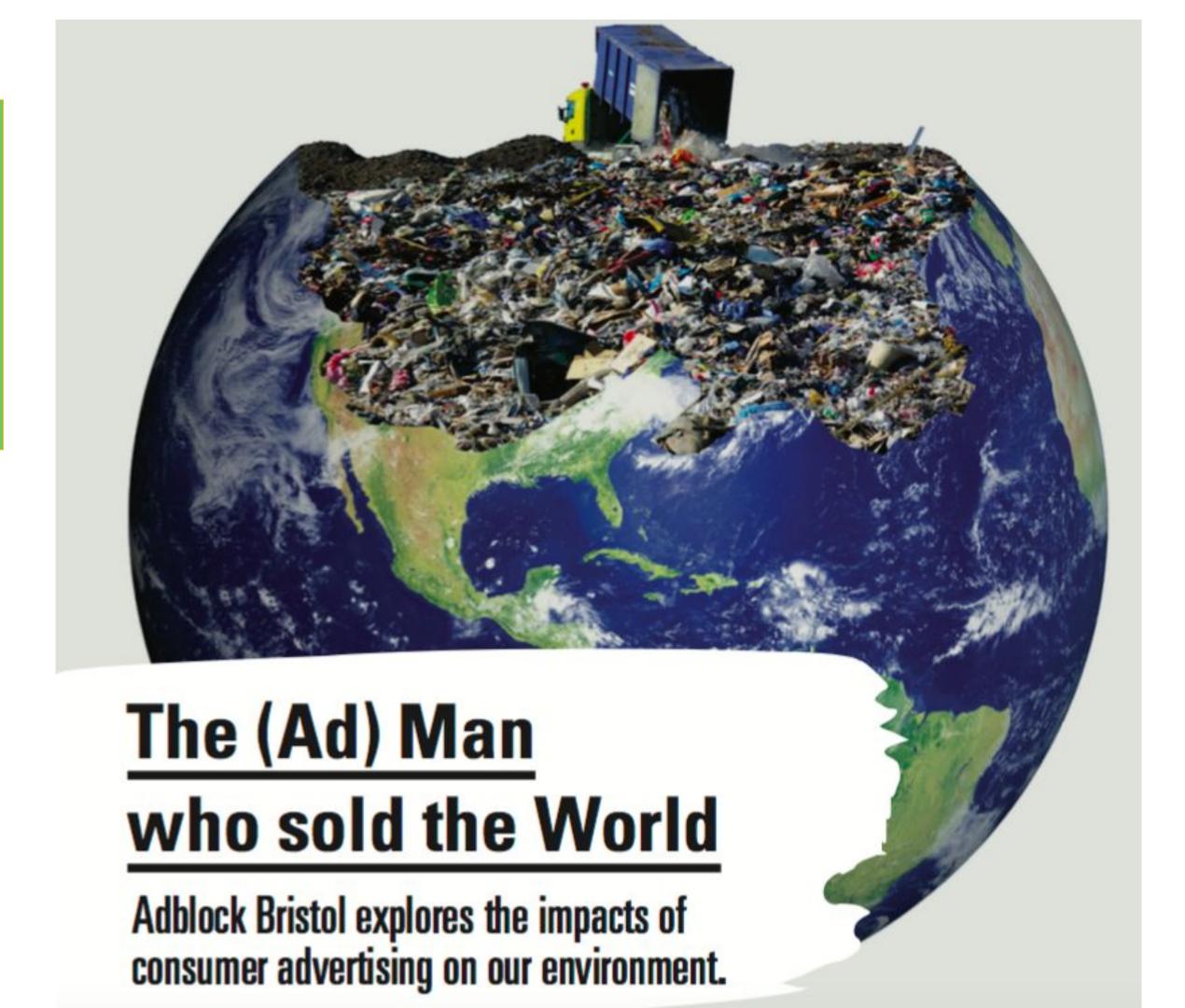


ADVERTISING &

MARKETING

SEEN AS PART OF

THE PROBLEM



BEING PART OF THE SOLUTION



How brands are attracting socially conscious consumers and creating change in the world

SUSTAINABILITY A KEY U.A.E. FOCUS















YTD ABG AGENDA

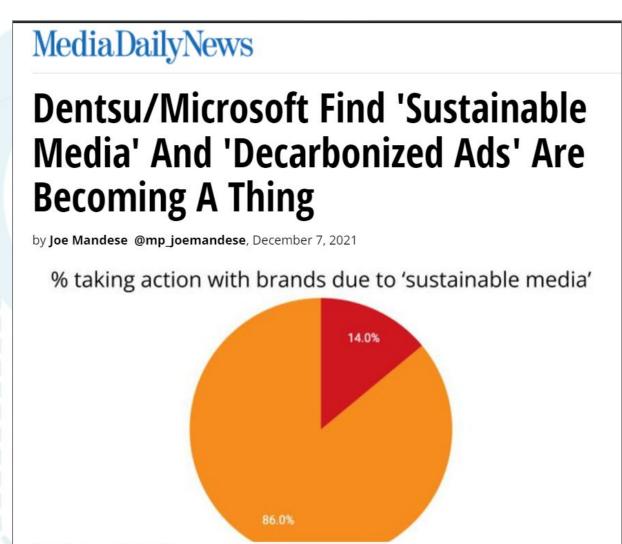






THE MISSING FOCUS & OPPORTUNITY









NEWLY ELECTED BOARD MEMBERS

2022-2024



Leyal Eskin



CHAIR

UnileverVice President - Head
of Personal Care
Business Arabia



ELDA CHOUCAIR



VICE CHAIR

Omnicom Media Group CEO MENA



PRIYA SARMA



COMMUNICATIONS OFFICER

Head of Sustainability
Unilever Middle East
& Turkey and
Corporate Business
Partner B&W and
Home Care
Categories



OMAR KATERJI



MEMBERSHIP DEVELOPMENT OFFICER

Ferrero GulfRegional Media
Manager



MARIE DE DUCLA



TREASURER

Google MENA
Sector Lead Travel &
Tourism, Automotive,
Technology and CPG



JULIEN CORDAHI



LEGAL OFFICER

Choueiri GroupDeputy General
Counsel



Arsalan Siddiqui



Knowledge & Development Officer

Procter & Gamble
Senior Marketing
Director &
End-to-End Category
Leader, Middle East